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How do you fix a ge washer that won't spin or drain

The requested URL was rejected. Please consult with your administrator.Your support ID is: 4060601222677902391[Go Back] Dishwashers make it easy to take care of the mundane tasks of washing dishes. If you have a GE dishwasher, you may run into some common issues that prevent it from working. If you find yourself in that predicament, listed below are some possible fixes.The Dishwasher Isn't Draining After a WashIf you notice water pooling at the base of your dishwasher tub, it means the machine isn't draining properly. The first thing you should do is check for a blockage. Sometimes there are large pieces of paper or food blocking the sump area in the back of the machine. You should also check the drain hose below the sink to make sure there isn't some sort of blockage or kink in the hose.The Dishes Aren't Being Rinsed ProperlyIf you notice the dishes are not being rinsed properly, with residue or bits of food remaining on the glasses and plates after the rinse cycle, there may be several solutions. First, make sure the dishwasher is actually connected to the hot water line and not to the cold water line. Make sure the drain hose is not installed over 72 inches high. If it is, it won't drain well and it will affect the dishes' cleanliness.The Dishwasher Isn't Filling With WaterIf your dishwasher isn't filling up with water, there could be a few issues. One could be an issue with the dishwasher flood float. This piece keeps the dishwasher from overflowing with water. If it somehow gets stuck, water won't be able to enter the dishwasher. Take the fine and ultra-fine filters off of the machine, and then remove the flood float from the sump area. Straighten out the float, making sure it's not damaged and there's no garbage or pieces of debris floating inside the sump area. If the float is damaged, order a new piece.Lights Keep Blinking on the MachineIf you're experiencing random or steady blinking lights or beeping sounds with your machine, there could be several issues. If your machine is beeping every 30 seconds, it probably means the door unlocked during the cycle. Push the door closed so it can stop beeping. If your start/reset light is blinking, it means your dishwasher has been reset. Sometimes reset light blinks because there's a power surge. Try resetting the machine to see if it stops.The Timer Dial Seems StuckIf it seems like the timer dial is stuck, and it can't be moved manually, the problem is usually caused by objects stopping the detergent cup from opening. Check your machine racks to make sure there's nothing blocking the detergent cup. When you start your cycle, make sure the detergent cup is fully closed. There could also be something sticky between the control panel and the timer, preventing the timer from moving. Clean the area thoroughly to get rid of any stickiness. MORE FROM QUESTIONSANSWERED.NET Imagine that you've just gotten some beautiful new GE appliances. You put the user manuals in a safe place, right? If you can't remember where you placed them after a couple of years, here are some places you can go online for help.Go to the SourceProbably the easiest place to go online to find the user's manual for your appliance is GE's website. On the homepage, you will be asked to enter the model number of the appliance that you are needing to peruse the manual for. Don't know where to find the model number? Not a problem. There's a link you can click that will help you track it down. The link takes you to a page where you select the type of appliance that you're inquiring about (refrigerators, laundry, cooking equipment, etc.). From there, it walks you through exactly where you can find the model number of your appliance.Other MethodsSuppose you're away from home and aren't able to look for the model number of your appliance. A simple internet search with as much information as you can muster will likely get you to the right place, as well. For example, if you enter "GE front-loading, high efficiency washing machine," you'll probably get several hits which will lead you to the owner's manual that you seek. The more information that you can enter, the more likely you'll be to find the correct manual.What Information Can You Find?Using the internet to read the owner's manual is so simple, you're likely to throw away your hard copy (if you ever find it). Each page has been scanned, making it simple to find what you're looking for. Simply skim the table of contents, find the page number of what you are looking for, and scroll down until you land on it. Or, if you're looking to kill time, you can certainly read through every page of the manual. Maybe you'll discover some things about your appliance that you hadn't known.Is It Really That Simple?In a word, yes. You can find the owner's manual for your GE appliance online without much difficulty. And to make your life even easier, consider bookmarking the web address of the manual once you've found it. That way, if you ever need to reference it again, you will have it at your fingertips. You can even create a folder on your computer with the bookmarks of all of your GE appliances for your own peace of mind.Just RelaxTrying to put your hands on something you've misplaced can be a very frustrating experience. Thank goodness for the internet. With just a few clicks of your mouse, you can easily locate the user's manual you are searching for, without having to pull out all of your hair in the process. MORE FROM QUESTIONSANSWERED.NET Whether you need to make a warranty claim or find replacement parts, there are plenty of reasons why you may need to find the model number for your GE motor. Here are several helpful tips you can use to find your motor's model number.Check the NameplateGE motors often have nameplate stickers located on their outer casings or tubes. These are typically white and rectangular, and they feature the GE logo. If your motor is older or larger, it may also have an embossed metal nameplate secured to it. The nameplate tells you a lot about the motor and may include information like its horsepower, voltage, amperage, revolutions per minute and other electrical specs. If this is still on your equipment, you can find your GE motor model number here. Look for an abbreviation like "No." along with a combination of numbers and letters. This is the model number.Check PaperworkIf your motor is missing its nameplate, you can still find out what its model number is if you have the user manual or other documentation that came with the motor when it was purchased. This paperwork typically states the motor's name if it has one, its type and its model number. Any warranty paperwork for the motor may also have its model number listed.Contact GEIf you don't have access to your motor's nameplate or any identifying paperwork, contact the company itself to see if a customer service professional can help you determine the model number. Help is available directly from GE by phone and via email. If you choose to call, a customer service representative can ask the right questions about your motor to determine what its model number may be, and if you email the company, you can provide as much information as you know in your initial message. This may include details like the size of the motor and the type of equipment you run with it.Contact a Motor RetailerIf you prefer, you can also contact a company that sells GE motors and parts, or the dealer from which you bought the motor. Some companies have online forms you can fill out and submit to help you determine the model. Gather as much identifying information as possible to submit to the company. The following details can help them determine your model: Number of shafts Frame height and width Length and diameter of motor Mounting type Number FormattingGE motors typically have 15-digit model numbers that may follow several common formats, according to GE Power Conversion: 5CDNNNLLNNNLNNN 5CDNNNLLNLNNN 5BYNNNLLNNNLNNN In these model numbers, N is a number, and L is a letter. Your motor should also have a serial number etched somewhere on it. This is a combination of numbers and letters that's unique to the individual motor you own. If you can find this information on your motor, provide it to GE or another company that's helping you find your model number. GE motors made after the mid-1950s are formatted as LL-N-NNN-LL, according to EIS. Models produced earlier than 1956 have serial codes made up of seven numbers and no letters. MORE FROM QUESTIONSANSWERED.NET The common issue with won't spin and won't drain is the lid switch. That's what I would go for first. Here's the service manual on your machine. ... Here's where to get parts: ... Most Frequent Causes for Washer won't drain Cause 1 Drain Pump Sometimes, small objects or articles of clothing can get caught in the drain pump. To determine if anything is blocking the drain pump, remove the drain pump and check the pump for obstructions. If the drain pump is clear of obstructions, but is still noisy during the drain cycle, replace the drain pump. Cause 2 Clogged Pump or Hose Sometimes, socks and other small articles of clothing can get into the drain system and clog the pump hose or the pump itself. Remove the hoses from the pump and check for any obstructions. Cause 3 Lid Switch Assembly The lid switch assembly prevents the washer from spinning when the lid is open. If the lid switch assembly fails, the washer will not drain. To determine if the lid switch assembly is defective, use a multimeter to test each of the lid switches for continuity. If a lid switch does not have continuity, replace it. Most Frequent Causes for Washer won't spin Cause 1 Lid Switch Assembly The lid switch assembly prevents the washer from spinning when the lid is open. If the lid switch assembly fails, the washer will not spin. To determine if the lid switch assembly is defective, use a multimeter to test the lid switch for continuity. If the lid switch does not have continuity, replace it. Cause 2 Motor Coupling The motor coupling connects the motor to the washer transmission. If the washer is overloaded, the motor coupling will fail in order to protect both the motor and transmission. The motor coupling can also fail due to normal wear. Inspect the motor coupling to determine if it is broken. If the motor coupling is broken, replace it. Cause 3 Drive Belt Inspect the drive belt to determine if it is broken or if it is loose on the pulleys. If the drive belt is broken or loose, replace it.

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